

## SYSTEM SELECTION & IMPLEMENTATION

We provide a hands-on solution to help you through the process of selecting a new system and then managing any necessary modifications, implementation, interfacing, data conversion and ongoing development and administration.

Our knowledge of market solutions can help you readily identify suitable providers, facilitate an effective RFP process and enable an “apples to apples” comparison based on the factors that are important to your business e.g. functional fit, solution architecture, delivery capability, maintenance and support, track record and cultural alignment.

We engage independently with the potential suppliers to maintain process probity, independently substantiating responses and effecting strong due diligence.

Software applications we have helped our clients source, design and implement include:

- Customer Relationship Management
- Online Loan Application Lodgement
- Customer Onboarding
- Credit Assessment
- Arrears Management/Collections
- Core Banking/Servicing
- Internet and Telephone Banking

### More Information

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